

# Common art issues and the “Quick Fix” remedies

## Transparencies

**Illustrator** - Open, Go to Select, Object, Clipping Mask. Hit Delete/Backspace.  
If nothing changes, then save and done. If the art changes,  
open in PhotoShop. (see below)

**PhotoShop** - Open as CMYK, 350-600 DPI. Flatten, Save as a TIFF

**Acrobat** - Open, Save as Postscript, Distill back into PDF

## ICC Based Color

**Illustrator** - Open, Go to File, Document Settings, Change to CMYK, Save.  
If it says CMYK, resave file. Just by opening in Illustrator and resaving  
usually fixes the problem upon saving.

**PhotoShop** - Open as CMYK, 350-600 DPI. Flatten, Save as a TIFF

**Acrobat** - Open, Save as Postscript, Distill back into PDF

## RGB

**Illustrator** - Open, Go to File, Document Settings, Change to CMYK, Save

**PhotoShop** - Open, Go to Image, Mode CMYK, Flatten, Save

**Acrobat** - Open, Convert to CMYK, Save as Postscript, Distill back into PDF

## Text

**Illustrator** - Open, Select All, go to Type, Create Outlines, Save

**PhotoShop** - Open as CMYK, 350-600 DPI. Flatten, Save as a TIFF

## File/Canvas Size

All Files should have At least 1/8" (.125") on all sides even if bled on 1 side

~Examples~

Finish Size is 2"x3.5" - File sent must be 2.125"x3.625"

Finish Size is 4"x6" - File sent must be 4.125"x6.125"

Finish Size is 8.5"x11" - File sent must be 8.625"x11.125"